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Effective methods and value of clinical risk management  
in hospitals





# Effective Methods and Value of Clinical Risk Management in Hospitals

EAHM Congress 2019

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Hospital Delta Chirec Brussels

September 12-13, 2019

## Most important!



### Strategy

Setting the tone from the top

- ✓ Resources
- ✓ Responsibility
- ✓ Compliance

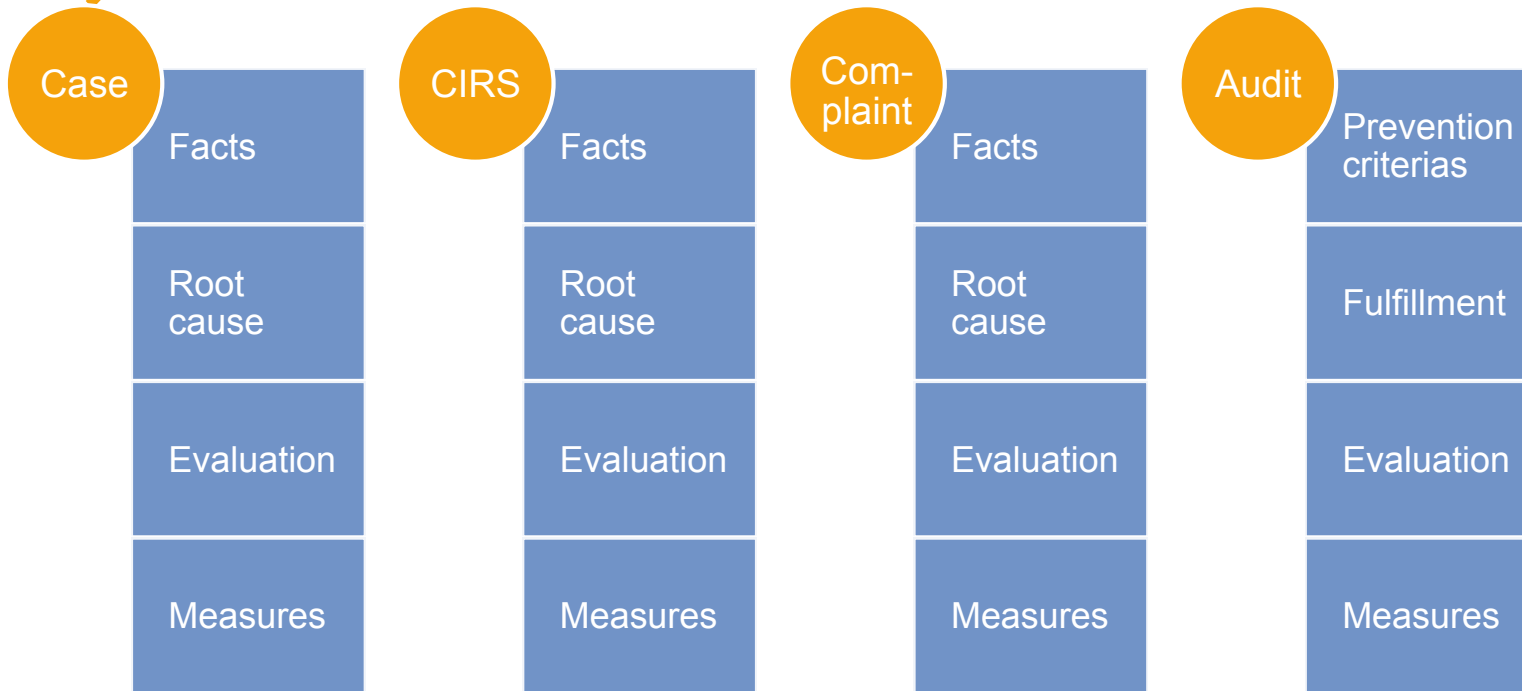


## Methods of Risk Management



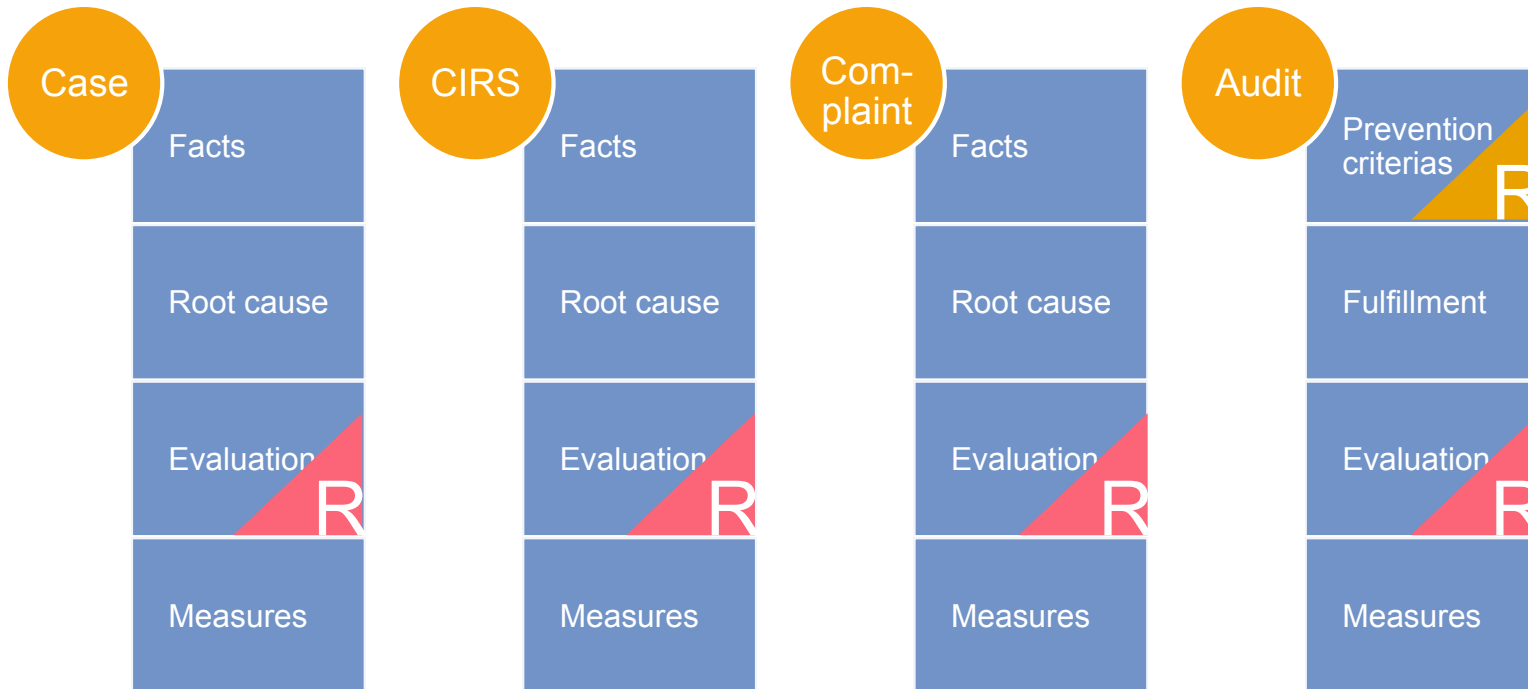


## Process steps of the RM methods



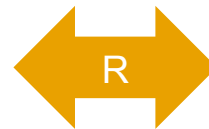
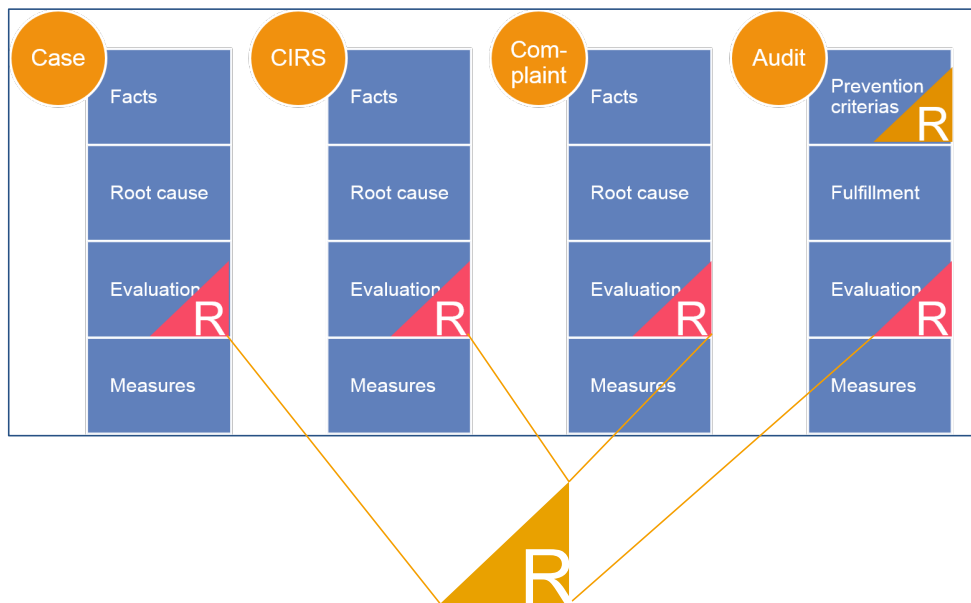


## Process steps of the RM methods





## How to make these methods effective?



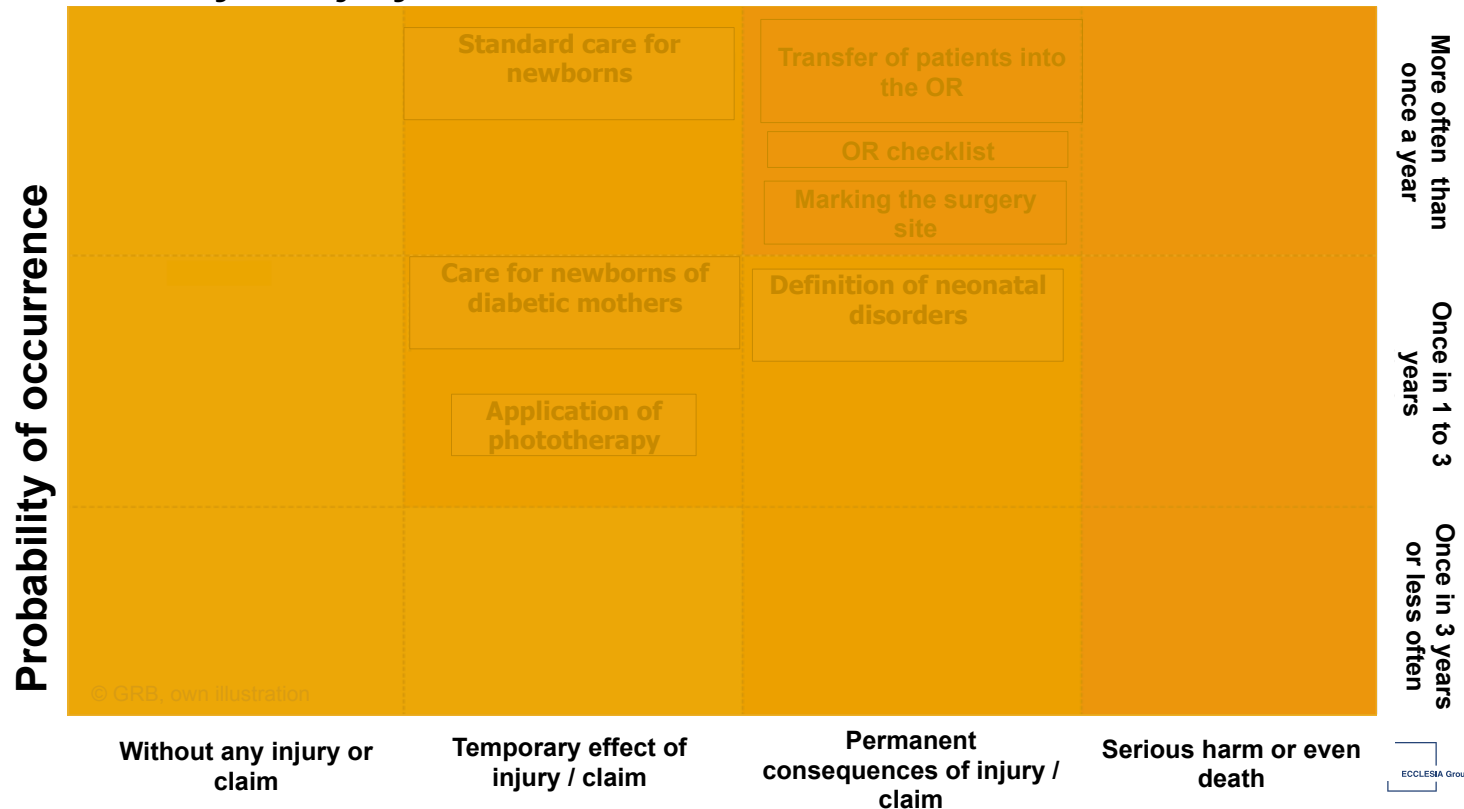
Claims Management  
- Loss database -





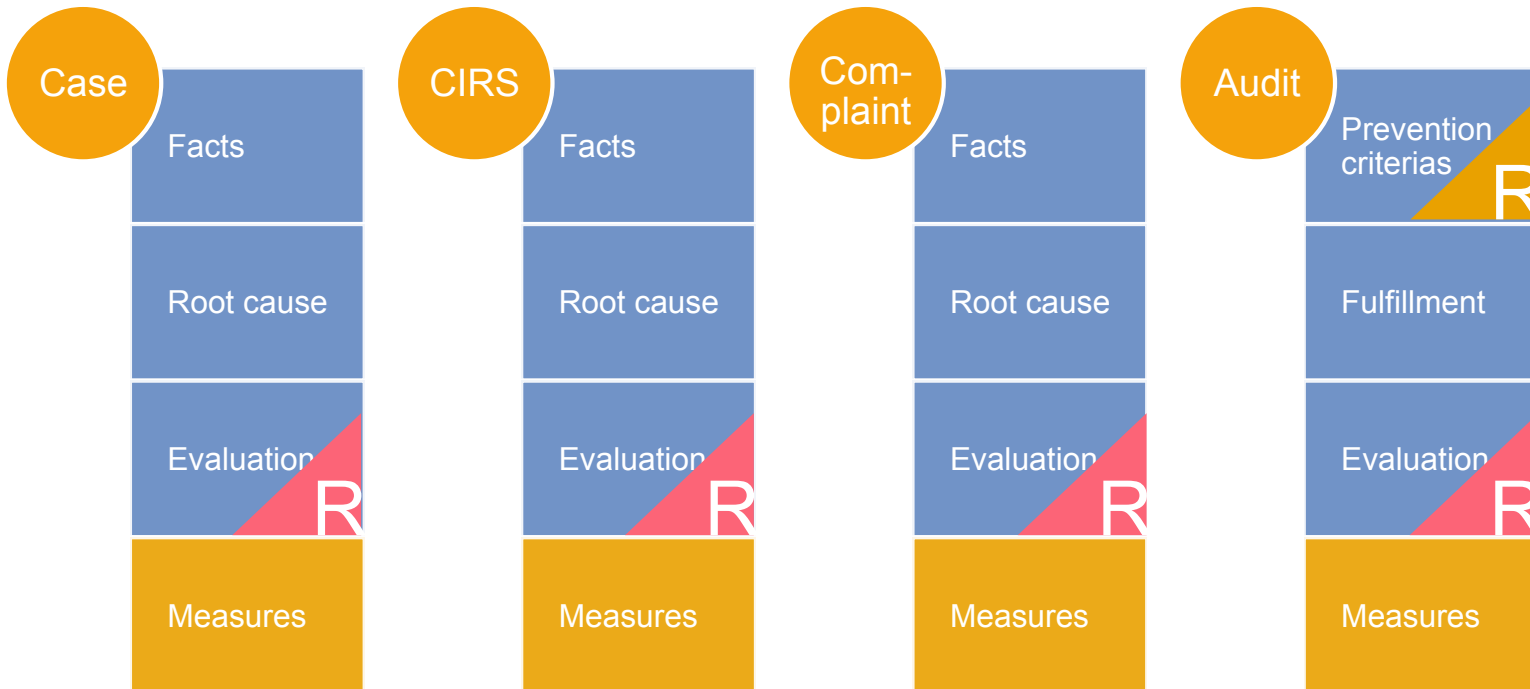
# Value: weighting of claims-related prevention measures

## Severity of injury / claim





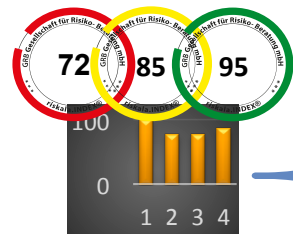
## Value of this interaction



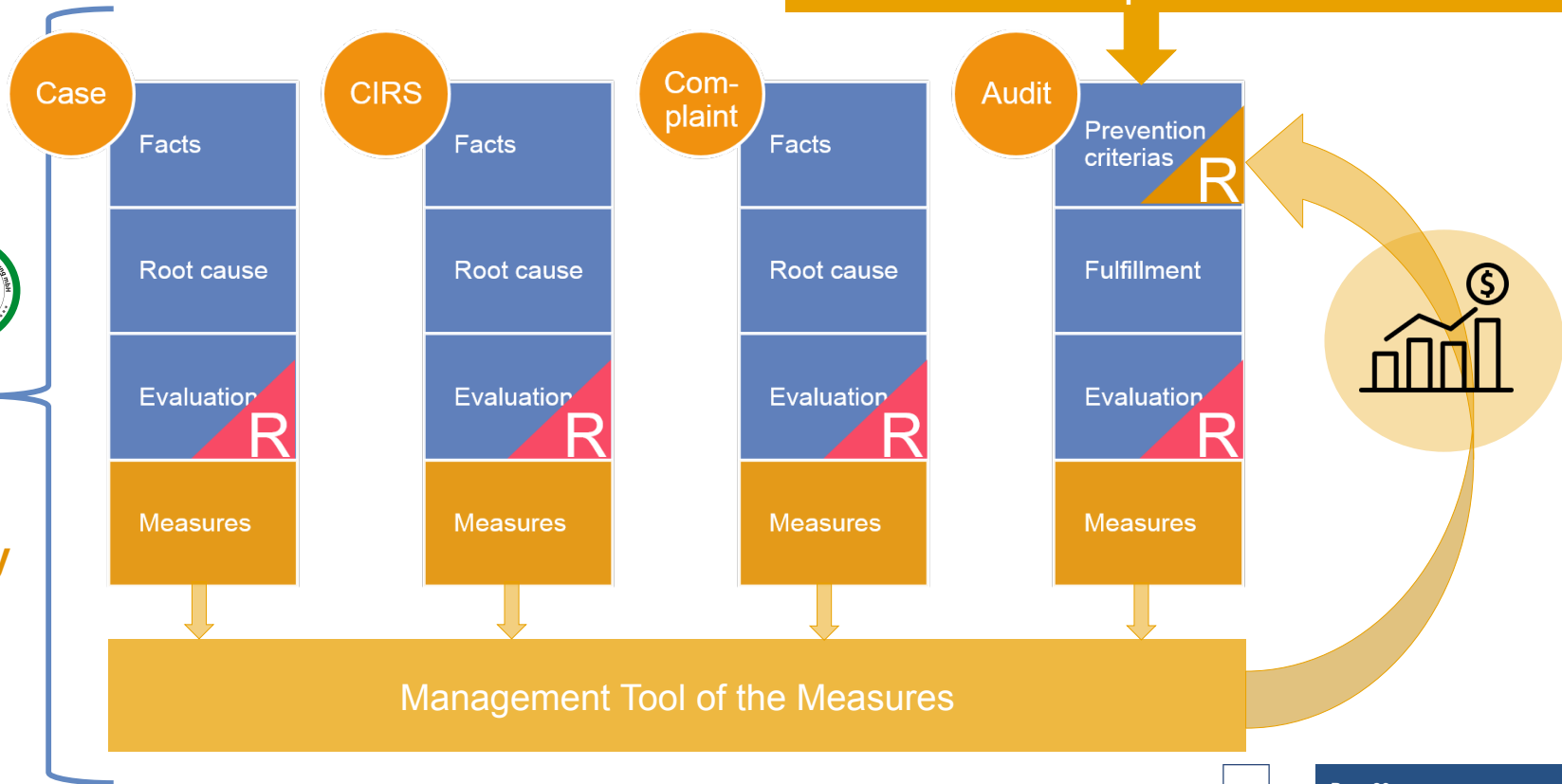


## Value of this interaction

## Claims-related prevention measures

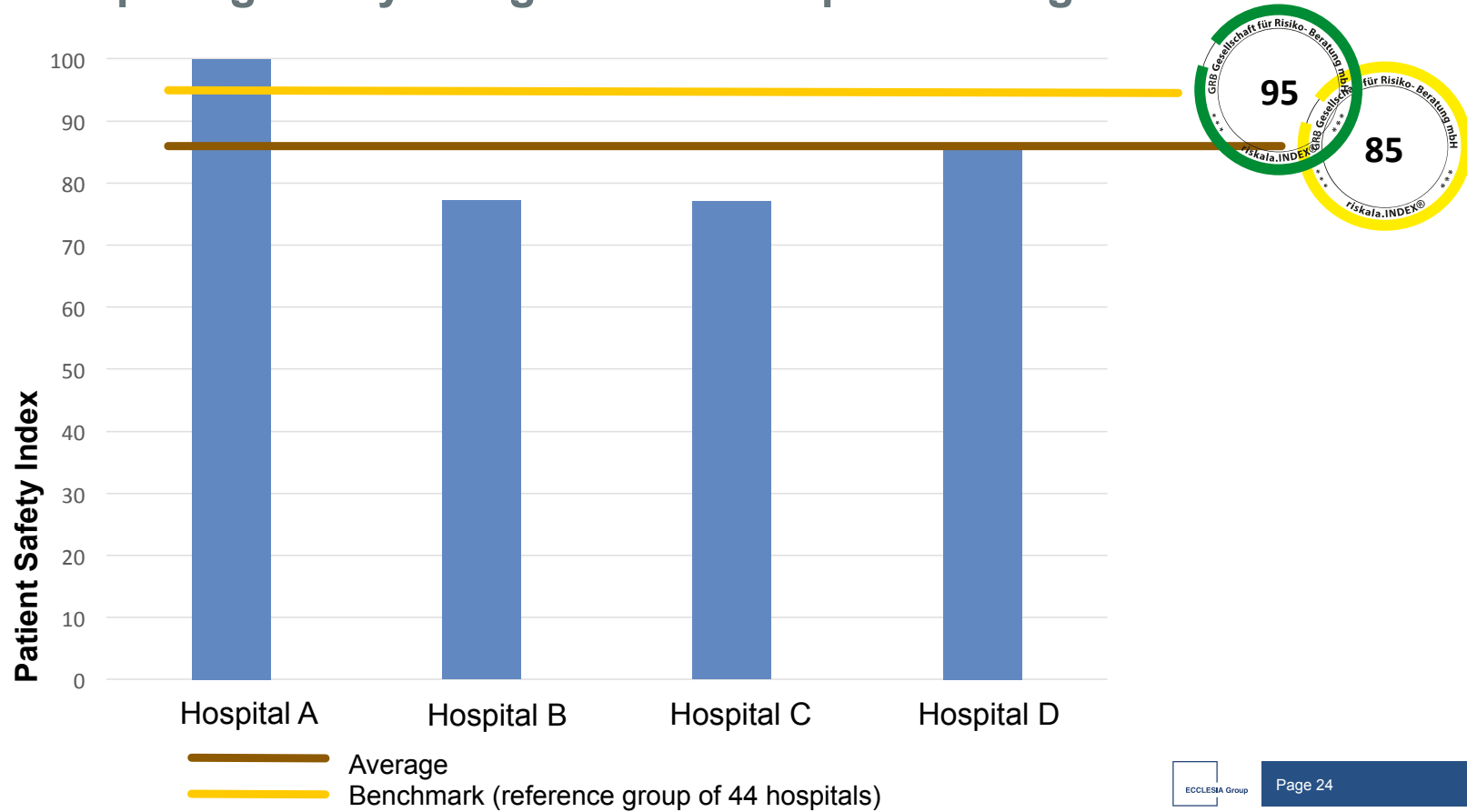


Measuring Patient Safety





## Value: Comparing safety categories – Example: ‘Management of Fall Risk’





**An effective RM increases  
certainty for the management to  
make the right decisions**

**- in the sense of patient safety  
and corporate security -**

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